



## Facilities Management

Musanada: Hard FM Services for C0 & C16 Clusters in Al Ain



**Client:** Abu Dhabi General Services Company (MUSANADA)

**Start Date & Duration:** April, 2017 to March, 2021

**Location:** Various Governments Facilities in Al Ain

**Technology:** SAP CAFM

### About

Established in December 2007, Musanada focuses on providing services that are common to multiple entities to bring efficiency savings, transparency and service improvements, thus enabling government entities to focus on delivering and improving core public services. We are providing Hard FM services in over 80 buildings (Mix of Schools & Govt buildings) in Al Ain under this project.

### Scope of Work

MEP Maintenance services for Government facilities in Al Ain, includes Operation & Maintenance of HVAC, Electrical, Civil & Specialized Systems etc. It covers Project Management, Supervision, Deployment of Competent Manpower, Supply of required Consumables & Spares, Tools and Equipment etc required to carry out the maintenance services as per the defined SLA's (Service Level Agreement) & KPIs. It includes a Total Built up Area (BUA) of 927,884 Sq.m.

MEP Maintenance services cover the following disciplines -

#### HVAC System:

Chillers, Air Handling Units, Fan Coil Units, Package Units, Split Units, Window Units, Chilled Water Pumps etc.

#### Mechanical System:

Potable Water Pumps, Water Filtration Units, Calorifiers, Domestic water equipments, water treatment equipments, etc.

#### Electrical System:

Automatic doors, Central Clock System, DB, SMDB, MDB, , Panic Alarm, Locks, Street Lighting & Flood Lighting System & Lightning Protection Systems etc.

#### Civil Works:

Landscape irrigation systems, Wall/Roof/Floor structure/frame work, water proofing and trenches, Roof/Cladding/Canopies, Doors/Windows, Rods/Pavements/Car parks etc.

#### Specialized Systems:

Lifts/Escalators/High Access Equipments, Fire Fighting/Fire Alarm Systems, Generators, LPG System, Swimming Pool, Potable Water System, BMS, UPS, CCTV, CCU system etc.

### Key Data on the Project

25,000+ RM/CM Tasks Raised Between April to Dec 2017; 150 tasks/day avg.

30,000+ PPM Tasks Raised Between April to Dec 2017; 100 tasks/day avg.

Best SLA performance for Musanada jobs among similar-sized clusters

*What's your Challenge?  
Let's work together to solve it.*

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